

# Performance & Progress Report

Data for week ended Sunday, August 20, 2023



## Mission

Improving safety, permanency and well-being for all children in Polk, Highlands, and Hardee Counties

## Vision

To eliminate child abuse and neglect in Polk, Highlands, and Hardee Counties



# Community Based Care Lead Agency Scorecard

## FY 22-23 Year End Performance

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	04/01/22 to 03/31/23	04/01/22 to 03/31/23	10/01/21 to 09/30/22	07/01/22 to 06/30/23	07/01/21 to 06/30/22	7/1/22	07/01/20 to 06/30/21	07/01/22 to 06/30/23	6/30/23	6/30/23	07/01/22 to 06/30/23	6/30/23
Brevard Family Partnership	8.24	94.93%	95.63%	99.78%	28.95%	48.98%	91.81%	4.93	95.99%	91.20%	95.99%	59.57%
ChildNet-Broward	6.08	95.73%	95.55%	99.70%	32.61%	56.33%	83.26%	4.18	96.53%	90.67%	96.53%	65.31%
ChildNet-Palm Beach	7.88	96.89%	97.84%	99.67%	35.34%	61.06%	96.69%	4.06	96.32%	91.55%	96.32%	61.05%
Childrens Network of SW Florida	4.66	96.32%	96.39%	99.92%	34.51%	60.50%	91.36%	6.45	97.09%	96.71%	97.09%	56.46%
Childrens Network-Hillsborough	7.16	95.98%	95.61%	98.12%	28.48%	31.20%	91.80%	8.81	82.92%	60.97%	82.92%	57.22%
Citrus Health Network	3.93	96.54%	98.33%	99.60%	22.85%	42.92%	88.98%	3.46	98.02%	96.27%	98.02%	57.04%
Communities Connected for Kids	9.04	93.25%	95.67%	99.90%	38.89%	71.03%	89.66%	4.07	96.99%	95.73%	96.99%	70.73%
Community Partnership for Children	7.17	96.11%	97.18%	99.70%	25.75%	56.66%	90.44%	4.03	88.02%	69.72%	88.02%	66.10%
Embrace Families	8.07	94.84%	98.19%	98.51%	24.51%	43.49%	92.19%	7.11	82.28%	65.13%	82.28%	56.16%
Family Integrity Program	0.00	95.36%	97.69%	99.73%	29.41%	80.95%	72.97%	4.67	98.31%	97.73%	98.31%	58.33%
Family Support Services of North Fla	5.75	95.43%	97.22%	99.64%	27.46%	57.84%	89.06%	4.97	94.82%	84.27%	94.82%	51.75%
FSS Suncoast	6.72	95.88%	95.88%	98.30%	26.47%	38.51%	88.83%	7.20	78.88%	43.33%	78.88%	58.56%
<b>Heartland for Children</b>	<b>6.52</b>	<b>94.60%</b>	<b>98.18%</b>	<b>99.82%</b>	<b>28.82%</b>	<b>42.60%</b>	<b>92.27%</b>	<b>4.16</b>	<b>97.63%</b>	<b>94.00%</b>	<b>97.63%</b>	<b>56.15%</b>
Kids Central, Inc.	2.57	95.48%	97.32%	97.93%	28.49%	33.85%	88.74%	7.13	76.18%	61.60%	76.18%	63.99%
Kids First of Florida, Inc.	4.73	99.61%	96.08%	99.85%	30.77%	37.65%	87.76%	5.48	97.96%	86.43%	97.96%	56.52%
NWF Health Network - East	6.13	97.52%	97.28%	99.59%	31.97%	63.81%	96.09%	5.93	96.88%	88.51%	96.88%	56.19%
NWF Health Network - West	10.23	94.49%	96.78%	99.69%	25.49%	45.01%	94.81%	7.29	90.36%	79.48%	90.36%	59.15%
Partnership for Strong Families	8.46	97.43%	96.73%	99.66%	25.19%	40.70%	94.55%	7.72	68.82%	46.23%	68.82%	53.00%
Safe Children Coalition	5.67	97.21%	95.64%	99.34%	33.67%	53.59%	92.11%	4.76	96.57%	90.04%	96.57%	62.98%
<b>Statewide</b>	<b>6.57</b>	<b>95.88%</b>	<b>96.76%</b>	<b>98.87%</b>	<b>29.15%</b>	<b>46.17%</b>	<b>90.80%</b>	<b>5.85</b>	<b>88.30%</b>	<b>74.96%</b>	<b>88.30%</b>	<b>58.89%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



# Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Current Month

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
July 2023 as of 08/06/23		
Report Date Range: 07/01/23 to 07/31/23		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	14	99.82%
LSF	3	99.95%
OHU	13	99.74%
<b>HFC</b>	<b>30</b>	<b>99.83%</b>
<b>Statewide</b>		<b>98.91%</b>
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" 07/01/23 - 07/31/23</i> Target of 99.5%		

Prior Month End

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
July 2023 as of 08/13/23		
Report Date Range: 07/01/23 to 07/31/23		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	14	99.82%
LSF	3	99.95%
OHU	13	99.74%
<b>HFC</b>	<b>30</b>	<b>99.83%</b>
<b>Statewide</b>		<b>98.96%</b>
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i> Target of 99.5%		



# Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

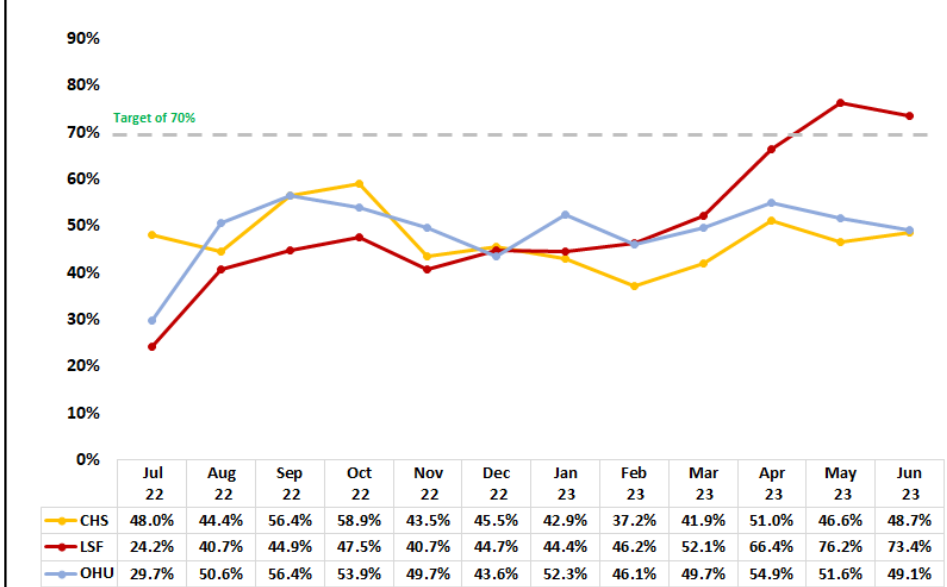
Birth Parent Contact Completed July 2023 as of 08/20/23 (Point in Time)						
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed
CHS	205	60	29.3%	133	17	12.8%
LSF	214	122	57.0%	165	66	40.0%
OHU	140	34	24.3%	105	21	20.0%
<b>TOTAL</b>	<b>559</b>	<b>216</b>	<b>38.6%</b>	<b>403</b>	<b>104</b>	<b>25.8%</b>

Criteria: Children in Out-of-Home Care w/goal of reunification  
Source: Daily Ad Hoc Birth Parent Contact FSN

**Mother Contact**  
**Green:** 70% or above, **Yellow:** 69% - 60%, **Red:** 59% or less

**Father Contact**  
**Green:** 50% or above, **Yellow:** 49% - 40%, **Red:** 39% or less

Percent of Mother's Seen in the Month, Required to be Seen  
Monthly Trend Through June 2023



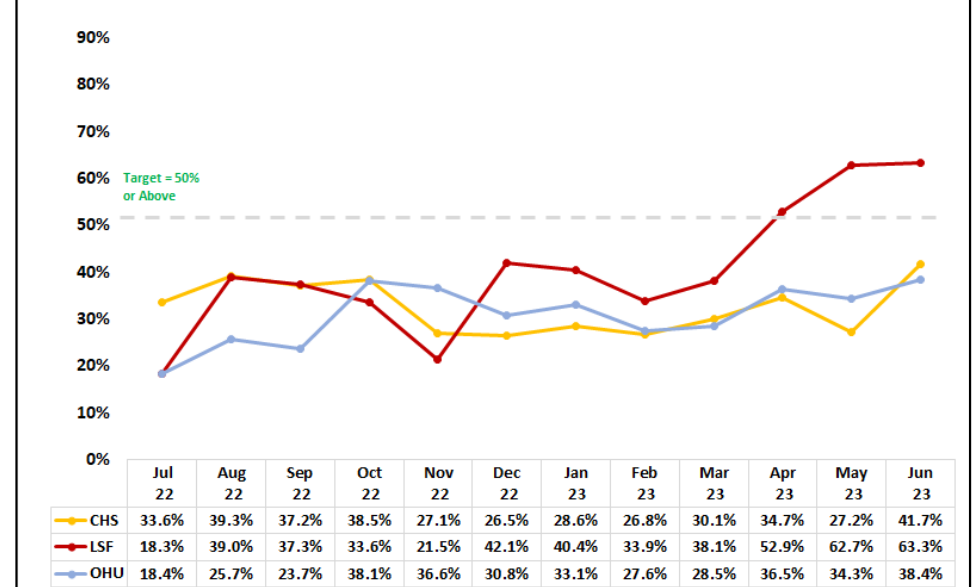
## CMO Referrals for Fatherhood Engagement Referrals to Neighbor to Families Data as of August 20, 2023



Month of Referral	CHS	LSF	OHU	Grand Total
May		3	8	10
Jun		1	2	3
Jul	9	1	3	12
*Aug	9			9
<b>Grand Total</b>	<b>18</b>	<b>5</b>	<b>13</b>	<b>34</b>

\*Partial Month  
 Source:  
 Neighbor to Families Manual Fatherhood Tracking Sheet

Percent of Father Seen in the Month, Required to be Seen  
Monthly Trend Through June 2023



# Scorecard Measures 5 & 6 - Children Achieving Permanency within 12 Months

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Entered into FSFN  
Last 2 Weeks

Reunifications & Perm. Guardianships Entered into FSFN: Week of 08/07/23 thru 08/20/23			
Agency	Permanency w/12 Month of Removal	Permanency After 12 Months	Total
CHS	0	2	2
LSF	10	4	14
OHU	1	9	10
<b>Total</b>	<b>11</b>	<b>15</b>	<b>26</b>

OHC  
12-23  
Months

Scorecard Measure #6 - Fiscal Year 2023/2034, Target 43.6% Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/23 (as of 08/06/23)				
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification	Percent Timely FY 22/23 (last FY)
CHS	0	105	0.0%	37.9%
LSF	3	108	2.8%	41.7%
OHU	12	101	11.9%	49.0%
<b>HFC Total</b>	<b>15</b>	<b>314</b>	<b>4.8%</b>	<b>42.6%</b>
<b>Statewide</b>	<b>161</b>	<b>5,489</b>	<b>2.9%</b>	<b>46.2%</b>

Source: Children Achieving Permanency w/ 12 Months for children in OHC 12-23 Months On-Demand Listing - Report #1138

SM06 - Percentage to reach Yellow = **39.4%**

OHC  
24  
Months  
+

FY 23/24 -- Children Achieving Permanency in 12 Months Children in OHC between 24 Months or Longer as of 07/01/23 as of 08/06/23 (Target: 30%)				
Agency	Permanency within 12 mths	Total Children LOS 24 mths or Longer	Percent Timely Reunification	Percent Timely FY 22/23 (last FY)
CHS	0	95	0.0%	51.4%
LSF	2	130	1.5%	44.3%
OHU	5	96	5.2%	42.0%
<b>HFC Total</b>	<b>7</b>	<b>321</b>	<b>2.2%</b>	<b>46.2%</b>
<b>Statewide</b>	<b>156</b>	<b>5,560</b>	<b>2.81%</b>	<b>42.88%</b>

Source: Children Achieving Permanency w/ 12 Months for children in OHC 24 Months or Longer On-Demand Listing - Report #1197

Measure 5  
FY 22/23

Scorecard Measure #5 - FY 2023 - 2024, Target 40.5% Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2022 to July 2023 (as of 08/06/23)				
Agency	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Reunification	Percent Timely FY 22/23 (last FY)
CHS	34	255	13.3%	27.8%
LSF	20	247	8.1%	18.8%
OHU	37	231	16.0%	38.5%
<b>HFC Total</b>	<b>91</b>	<b>733</b>	<b>12.41%</b>	<b>28.82%</b>
<b>Statewide</b>	<b>1,299</b>	<b>10,172</b>	<b>12.77%</b>	<b>29.15%</b>

Source: Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months of Entering Care On-Demand Listing - Report #1119

SM05 - Percentage to reach Yellow = **36.5%**

Measure 5  
FY 23/24

Scorecard Measure #5 - FY 2023 / 2024, Target 40.5% Children Achieving Permanency within 0-12 Mths For Children Entering OHC July 2022 - June 2023 Data as of : 8/6/2023			
Agency / Unit	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Reunification
CHS	34	255	13.3%
141832-CHSFL	0	7	0.0%
141834-CHSFL	4	4	100.0%
141846-CHSFL	18	105	17.1%
141839-CHSFL	4	60	6.7%
141835-CHSFL	0	9	0.0%
141852-CHSFL	7	69	10.1%
14-HFC-CHS ADMIN UNIT	1	1	100.0%
LSF	20	247	8.1%
141828-LSF	0	12	0.0%
141827-LSF	6	52	11.5%
141836-LSF	0	32	0.0%
141845-LSF	4	30	13.3%
141848-LSF	0	29	0.0%
141849-LSF	2	44	4.5%
141850-LSF	0	21	0.0%
141929-LSF	8	26	30.8%
14-HFC-LSF ADMIN UNIT	0	1	0.0%
OHU	37	231	16.0%
142853-OHU-HARDEE	2	59	3.4%
142854-OHU-HIGHLANDS	3	3	100.0%
142855-OHU-HIGHLANDS	8	45	17.8%
140121-OHU-HIGHLANDS	0	6	0.0%
142858 OHU-POLK	9	40	22.5%
142852-OHU-POLK	2	9	22.2%
142856-OHU-POLK	13	69	18.8%
<b>HFC Total</b>	<b>91</b>	<b>733</b>	<b>12.41%</b>
<b>Statewide</b>	<b>1,299</b>	<b>10,172</b>	<b>12.77%</b>



## Children Re-Entering Out-of-Home Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Reunification or Permanent Guardianship

Re-Entry  
into OHC  
Last 2  
Weeks





Removal Episodes for Children with a Prior Reunification or Permanent Guardianship Removals entered into FSFN between 08/07/23 - 08/20/23									
Current Removal Case ID	Child Id	Current Agency	Prior Unit	Current Removal Date	Prior PG or Reunif Discharge Date	Length from Prior Discharge to Current Removal (months)	Range Prior Discharge to Current Removal	SM07 Cohort	FSFN Entry Date
100905782	104214836	LSF	141849-LSF	8/8/2023	12/18/2015	91	> 5.0 yrs	No	8/14/23

Source: FSFN Data Warehouse Ad Hoc Report,

## Scorecard Measures 7 – Children Who Do Not Re-Enter into OHC after Achieving Permanency

SM07 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 91.7% or Greater

FY 23/24  
Contract  
Measure

Scorecard Measure #7 - 07/01/20 to 06/30/21 Children Who Do <u>Not</u> Re-Enter Care within 12 Months FY 23-24 as of 08/06/23			
Agency	Maintained No Removal Episode	Total Children Permanency w/in 1 year	Percentage Permanency Maintained
CHS	53	62	85.5%
LSF	36	37	97.3% 
OHU	91	92	98.9% 
<b>HFC Total</b>	<b>180</b>	<b>191</b>	<b>94.24%</b> 
<b>Statewide</b>	<b>2,843</b>	<b>3,068</b>	<b>92.67%</b> 

Source: Children Who Do Not Re-Enter Foster Care within Twelve (12) Months of Moving to a Permanent Home On-Demand Listing - OCWDRU Report #1100

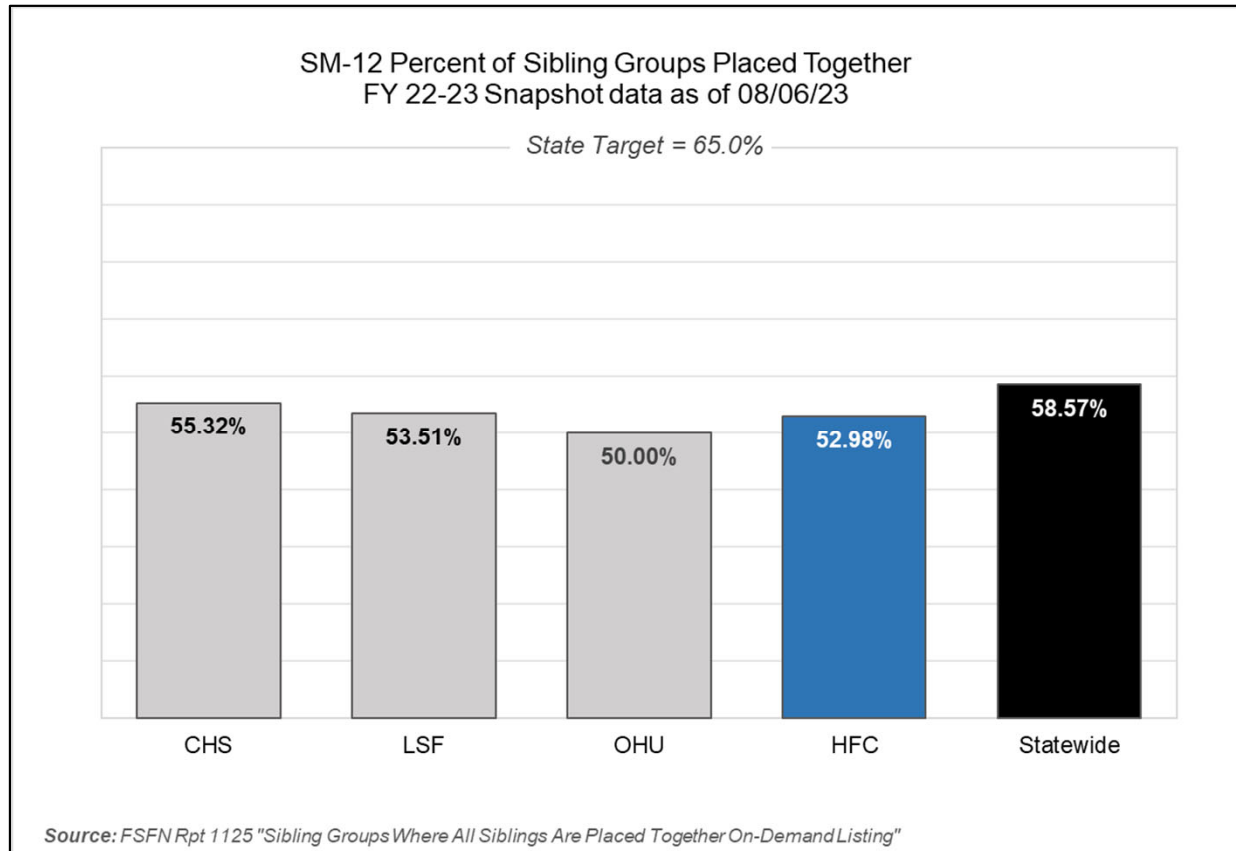


## Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of sibling groups in out-of-home care where all siblings are placed together – Target = 65.0%

SM12 - Percent of Sibling Groups Placed Together FY 22-23 Snapshot data as of August 06, 2023			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	52	94	55.32%
LSF	61	114	53.51%
OHU	47	94	50.00%
HFC	160	302	52.98%
<b>Statewide</b>	<b>2,793</b>	<b>4,769</b>	<b>58.57%</b>

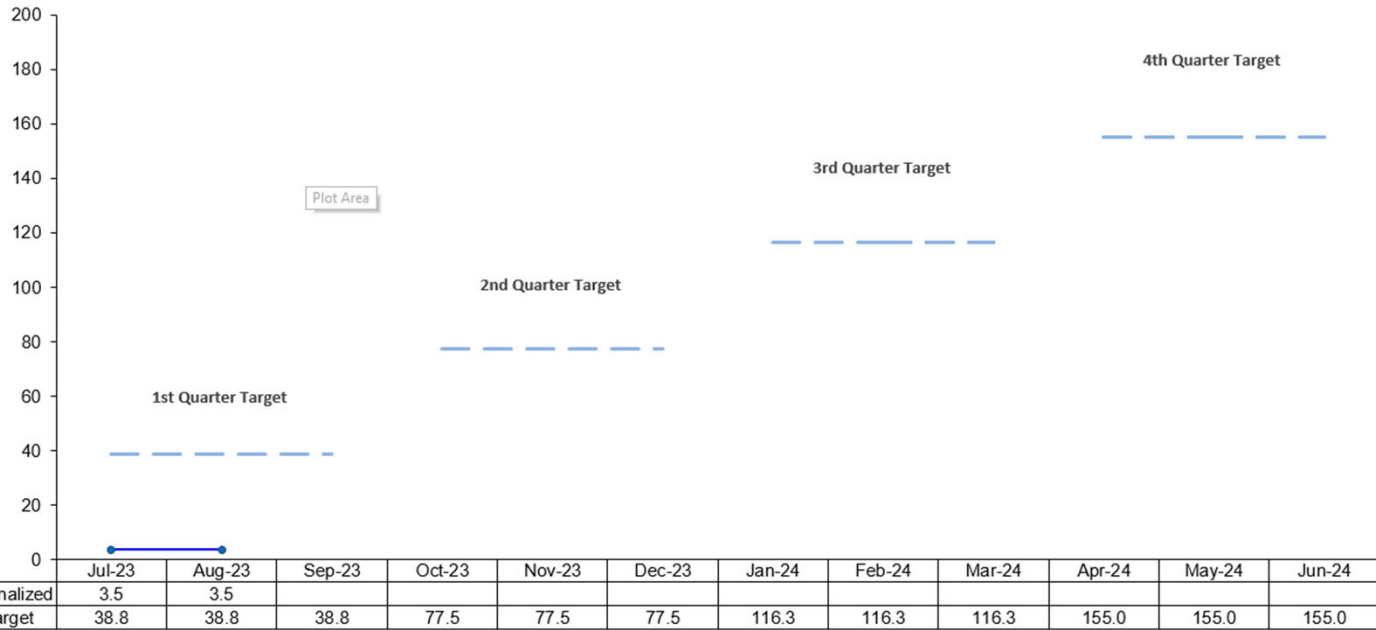
Number of sibling groups to achieve SM12 target – 28 Sibling Groups



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10  
Adoption Finalizations for FY 23-24



Updated Target:

**155**

**Upcoming Finalization Dates**

- August 23, 2023
- September 13 & 20, 2023
- October 11 & 18, 2023

Source: HFC Adoption Database; Data-as-of: August 20, 2023



# Case Transfer Staffing Data

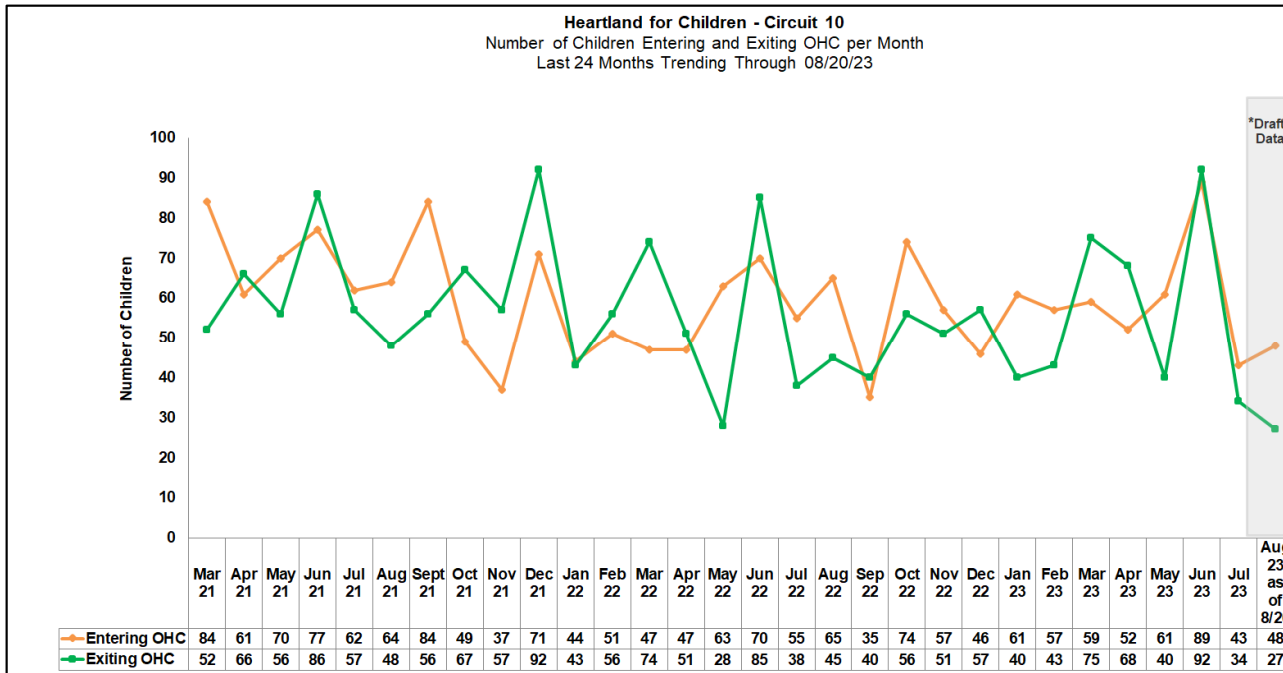
Case Transfer Data For Fiscal Year 2023/24 - Data as of 08/20/23

	JUL	AUG	23-24 Totals	22-23 Totals	21-22 Totals	20-21 Totals	19-20 Totals	18-19 Totals	17-18 Totals	16-17 Totals	15-16 Totals	14-15 Totals	13/14 Totals	12/13 Totals	11/12 Totals	10/11 Totals	09/10 Totals	
<b>Number of Children</b>																		
CHS	24	19	43	347	358	426	414	460	349	416	391	259	304	274	352	480	341	
LSF	22	21	43	401	355	443	439	482	349	442	403	251	303	274	360	489	344	
OHU Polk	10	1	11	141	147	162	177	196	253	426	388	253	312	285	351	488	349	
One Hope	34	16	50	439	503	550	518	548	527	586	358	460	380	387	390	301	194	
Total	90	57	147	1328	1363	1581	1548	1686	1478	1870	1540	1223	1299	1220	1453	1758	1228	
<b>Out of Home Care</b>																		
CHS	11	19	30	229	200	220	240	262	226	253	230	176	153	143	175	217	164	
LSF	13	17	30	237	188	267	253	291	218	259	218	165	177	154	191	216	165	
OHU Polk	3	0	3	98	103	75	91	116	164	265	235	175	125	136	209	218	168	
One Hope	16	12	28	102	113	150	106	125	133	136	71	130	48	68	99	110	64	
Total	43	48	91	666	604	712	690	794	741	913	754	646	503	501	674	761	561	
<b>IN - HOME JUDICIAL</b>																		
CHS	3	0	3	10	4	17	38	48	35	27	30	41	68	89	97	116	72	
LSF	2	1	3	10	16	23	40	37	27	24	37	23	52	72	111	110	89	
OHU Polk	0	0	0	0	2	10	40	20	20	29	11	12	63	90	92	119	81	
One Hope	0	4	4	6	6	4	8	11	24	22	8	19	13	16	29	32	59	
Total	5	5	10	27	28	54	126	116	106	102	86	95	196	267	329	377	301	

	JUL	AUG	23-24 Totals	22-23 Totals	21-22 Totals	20-21 Totals	19-20 Totals	18-19 Totals	17-18 Totals	16-17 Totals	15-16 Totals	14-15 Totals	13/14 Totals	12/13 Totals	11/12 Totals	10/11 Totals	09/10 Totals	
<b>NON-JUDICIAL IN HOME SERVICES</b>																		
CHS	10	0	10	85	116	136	90	110	48	102	83	13	35	2	14	51	1	
LSF	6	3	9	98	95	97	112	93	66	119	82	16	34	3	9	50	1	
OHU Polk	5	0	5	25	31	65	31	52	44	113	89	44	73	13	10	46	0	
One Hope	0	0	0	53	35	45	32	41	49	67	52	23	17	0	14	31	0	
Total	21	3	24	261	277	343	265	296	207	401	306	96	159	18	47	178	2	
<b>OCS / ICPC Courtesy Supervision</b>																		
CHS	0	0	0	0	0	0	0	0	2	1	28	0	2	0	4	44	41	
LSF	0	0	0	0	0	0	0	0	2	40	1	1	0	2	43	46		
OHU Polk	0	0	0	0	0	0	0	0	1	29	0	0	1	1	44	47		
One Hope	16	0	16	270	338	351	360	363	313	355	217	277	291	286	237	110	38	
Total	16	0	16	270	338	353	360	363	315	359	314	278	294	287	244	241	172	
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>																		
CHS	0	0	0	17	17	26	8	12	17	17	7	9	19	26	32	35	43	
LSF	0	0	0	35	46	36	10	41	18	20	16	17	29	24	13	48	34	
OHU Polk	0	0	0	1	2	7	8	2	10	13	9	14	30	15	16	31	39	
One Hope	0	0	0	4	0	0	0	7	2	4	9	10	6	8	8	14	22	
Total	0	0	0	57	65	69	26	62	47	54	41	50	84	73	69	128	138	

## Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month



Source: Children Entering and Exiting Foster Care On-Demand Listing - OCWDRU Report #1182,  
Report-as-of: 08/20/23  
- Excluding aged 18+ and IL initial placements



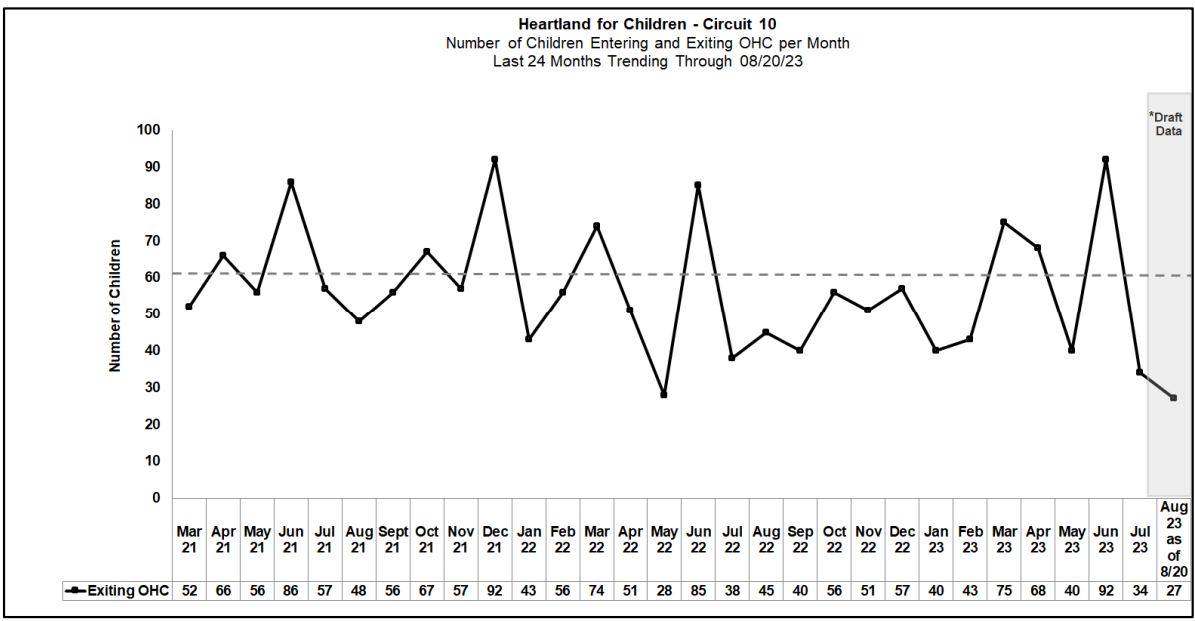
# How can our System of Care Replicate FY 20/21 & 21/22?

## Why replicate these two fiscal years?

- Positive Key System Indicators
  1. **Net FY Exits, less than 0** (more children exiting OHC than entering).
    - 62 Average Monthly Discharges
  2. **RGC Caseload is at or less than 90.**
  3. **Monthly Removals between 57-62.**

Green: Positive System Indicators									
Red: Negative System Indicators									
* Key Indicator		* Key Indicator		* Key Indicator		Monthly Averages		Weekly Averages	
FY	Net Exits	Total Exits	Avg RGC Caseload	Avg % of RGC Caseload	Avg Monthly Rmvs	Avg Monthly Exits	Weekly Removals per FY	Weekly Exits per FY	
FY 18/19	43	852	91	6.9%	75	71	17	16	
FY 19/20	109	749	96	7.1%	71	62	16	14	
FY 20/21	2	740	84	6.5%	62	62	14	14	
FY 21/22	-25	714	82	6.4%	57	60	13	14	
FY 22/23	66	645	106	8.3%	59	54	14	12	
*FY 23/24 as of 08/20	30	61	124	9.5%	46	31	13	9	
Explanation:	Negative Number, More Discharges than Removals		90 Children in RGC, is a Key Financial Indicator. Less than 7% of our OHC caseload.						

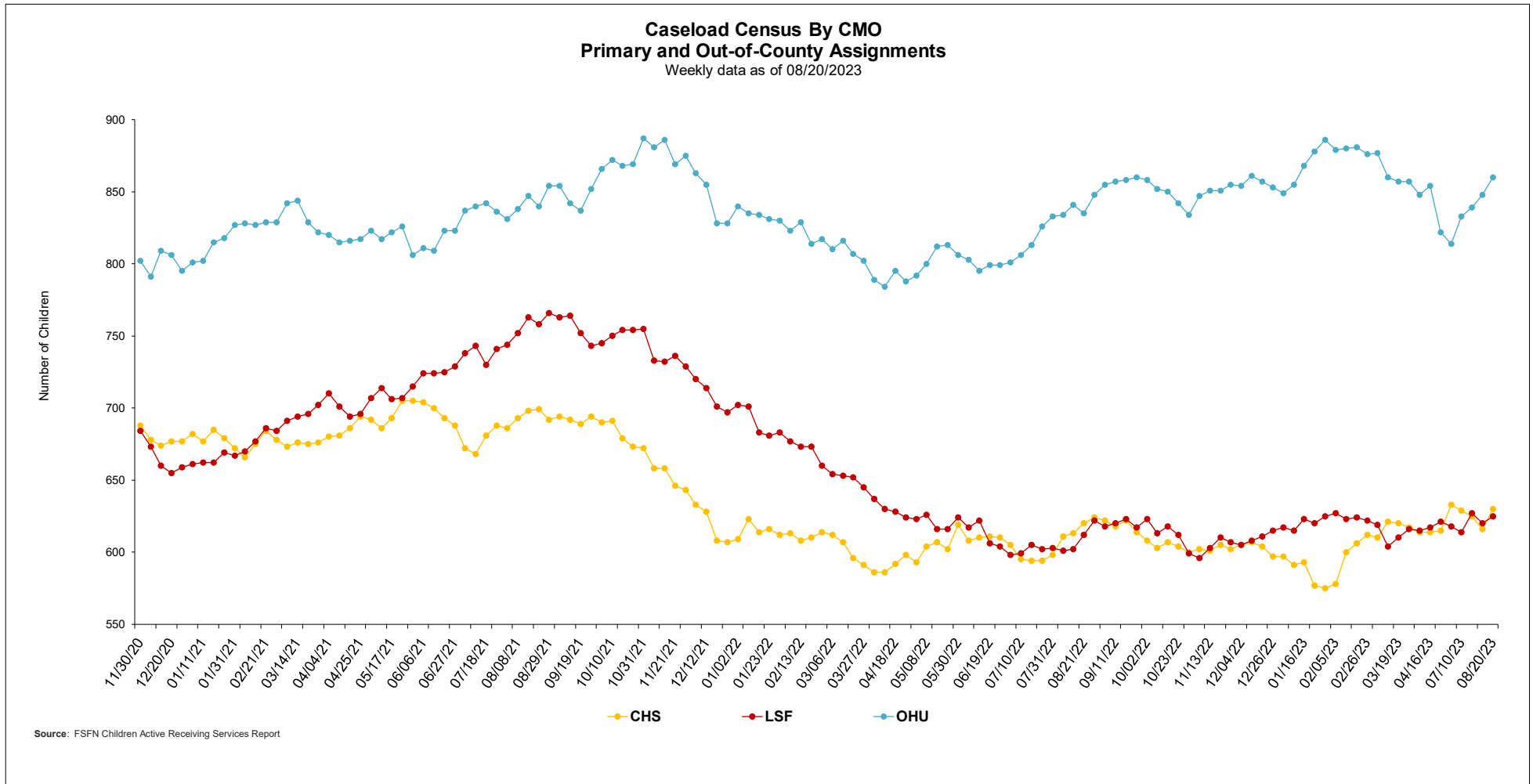
## 24 Monthly Trend of Discharges / Exits from OHC



# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO						
Last 6 Reporting Periods						
Agency	5/7/2023	6/11/2023	7/9/2023	7/23/2023	8/6/2023	8/20/2023
<b>CHS</b>	615	633	629	625	616	<b>630</b>
<b>LSF</b>	621	618	614	627	620	<b>625</b>
<b>OHU Primary</b>						<b>616</b>
<b>OHU/OCS</b>						<b>244</b>
<b>OHU Total</b>	822	814	833	839	848	<b>860</b>
<b>HFC Total</b>	2,058	2,065	2,076	2,091	2,084	<b>2,115</b>



# Caseload Census Information

## Case Manager Caseload Breakdown by Agency – Data as of 08/20/23

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	4	6	1	0	12	23	25.5
LSF	2	5	21	2	1	31	19.2
OHU	6	2	6	12	8	34	23.6
# of CMs	12	13	28	14	21	88	22.6

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	23	10	43.5%
LSF	31	7	22.6%
OHU	34	8	23.5%
HFC	88	25	28.4%

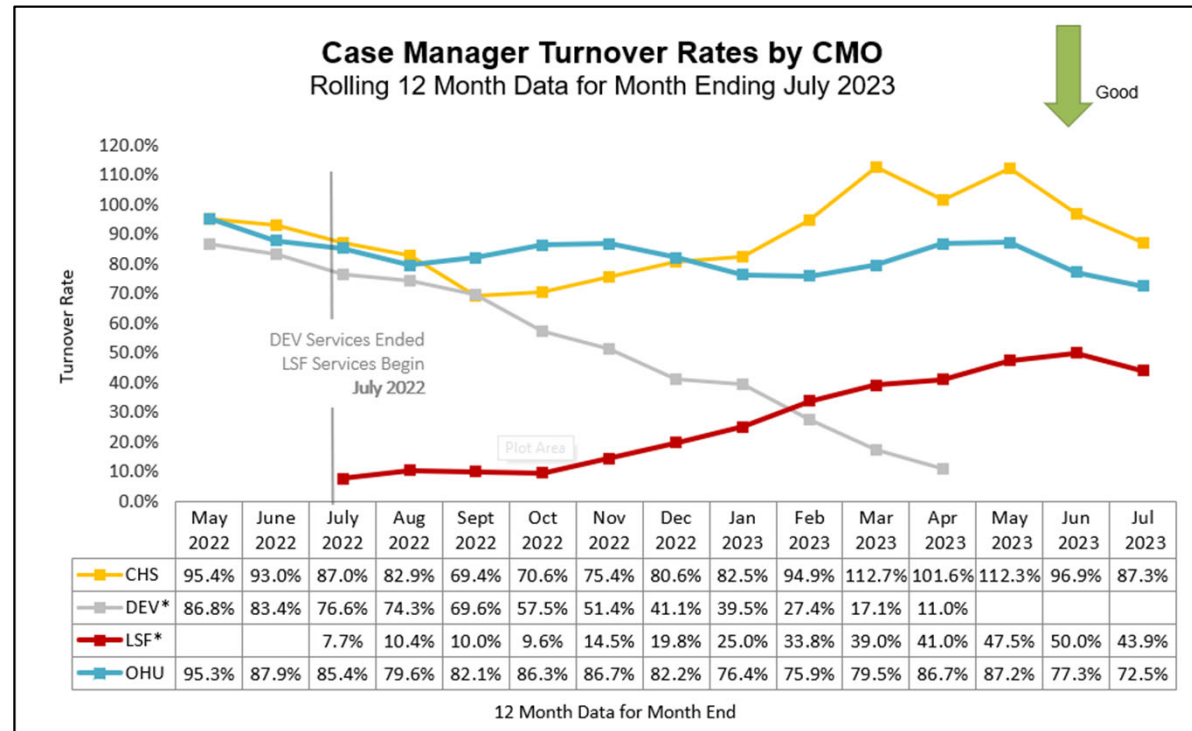
\* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

## Case Management Organization Turnover 12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended July 2023		
CMO	Case Manager	Case Manager Supervisor
CHS	87.3%	66.7%
LSF*	43.9%	32.0%
OHU	72.5%	36.4%

7/2/22 - Transition from Devereux to Lutheran Services Florida; the 12-months required for a "Rolling Year Total" has been split between agencies:

- **DEV:** Mar-22 to Jun-22 (4 months)
- **LSF:** Jul-22 to Feb-23 (8 months)



# Caseload Census by Case Manager and Organization

Data as of 08/20/23

Caseload of 1 - 5 Children (+7)		
CMO	Case Workers	#
CHS	Green, Brejanna	5
CHS	Cruz, Melissa	5
OHU	Shay, Ryan	5
CHS	Willis, Markeisha	4
OHU	Price, Sydney	4
OHU	Metelus, Getro	4
OHU	Villa, Ana	3
LSF	Blocker, Amanda	2
OHU	Wall, Tasha	2
CHS	Collins, Sara	1
LSF	Mendez, Natalie	1
OHU	Forbes, Sabrina	1

Caseload of 16 - 24 Children (+1)		
CMO	Case Workers	#
OHU	Reyes, Jasmine	24
LSF	Louis, Rachelle	24
OHU	Thompson, Wyshana	23
LSF	Willingham, Jadashia	23
LSF	Escartin Vega, Kathia	23
LSF	Cruz, Veronica	23
LSF	Londono, Reina	23
LSF	Lynch, Rodina	22
LSF	Morris, Alundrea	22
LSF	Burciaga, Cristina	22
LSF	Johnson, Tania	21
LSF	Bon-Fiol, Nikol	21
LSF	Lott, Carla	21
LSF	Mcnulty, Andria	21
LSF	Evans, Mikayla	20
LSF	Young, Vanessa	20
OHU	Smaller-Savitch, Denise	20
LSF	Pierce, Pamela	20
LSF	Ellis, Darren	20
LSF	Hettmansperger, Katelin	19
LSF	Coleman, Tangela	18
OHU	Howe, Danielle	18
LSF	Bickel, Sherry	18
LSF	Brown, Ciara	18
OHU	Nettles, Markisha	16
OHU	Garcia, Anakeidie	16
CHS	Dawes, Dominique	16
LSF	Ramnaugh, Shan	16

Caseload of 25 - 29 Children (-1)		
CMO	Case Workers	#
OHU	Ventura, Armando	29
OHU	Johnson, Randi	28
OHU	Ghant, Dante	28
OHU	Bello, Bianca	27
OHU	Azizi, Ellarie	27
OHU	Mullis, Felicia	27
OHU	Kohn, Ludessa	27
LSF	Renfro, Andrew	27
OHU	Southall, Akeva	26
OHU	Dedrick, Dawn	26
LSF	Pamphile, Emmanuella	26
OHU	Pizarro, Frances	26
OHU	Brutus, Marie	25
OHU	Cherident, Camy	25

Caseload of 30+ Children (+2)		
CMO	Case Workers	#
CHS	Sisk, Sarah	52
OHU*	Bailon, Margarita	50
CHS	Mcphail, Allissa	48
OHU*	Villegas, Anna	47
OHU*	Washington, Woodrica	47
CHS	Hiers, Katherine	46
CHS	Mcbride, Hannah	46
CHS	Fort, Angela	45
CHS	Bain, Claire	45
OHU*	Simmons, Shannon	44
OHU*	Smith, Lorie	42
OHU*	Fuentes, Norma	42
CHS	Saimplice, Sherby	39
CHS	White, Melinda	38
CHS	Borden, Kayla	33
CHS	Pression, Alexa	32
LSF	Nail, Demetria	31
CHS	Kaina, Kelly	31
OHU	Claffey, Alexandra	31
OHU	Cleveland, Tammy	30
CHS	Durham, Nichelle	30

Caseload of 6 - 15 Children (-1)		
CMO	Case Workers	#
LSF	Davis, Katelyn	15
OHU	Board, Brianna	15
LSF	Brown, Desiree	15
CHS	Beasley, Charlita	13
CHS	Vegter, Hope	13
LSF	Owens, Guillermina	12
LSF	Williams, Careatha	12
CHS	Whiting, Kari	11
LSF	Lee, Tamar	11
CHS	Oneall, Tracy	10
CHS	Bruce, Kortney	9
CHS	Meola, Laura	8
OHU	Sandbrook, Mary	8

Transition Age Youth - Young Adults		
CMO	Case Workers	#
CHS	Nieves, Carlos	28
LSF	Peralta, Joshua	22
OHU	Vazquez, Roger	13
OHU	Sandbrook, Mary	8
OHU	Metelus, Getro	4

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
CHS	Mills, Clyatt	12
CHS	Cruz, Cheyleen	8

Unit Supervisors Carrying Cases (+1)		
CMO	Case Workers	#
OHU	Gadson, Berlendah	12
OHU	Colon, Lisette	11
OHU	Livesay, Elizabeth	7
CHS	Cortes, Jennifer	4
CHS	Luskey, Taylor	3

\*These OHU case managers contain caseloads that are over 65% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).



## Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 08/06/23							Health Information in FSFN as of 08/06/23				
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance	Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	427	100.0%	95.1%	93.5%	98.8%	95.8%	CHS	0	21	18	5
LSF	476	100.0%	95.8%	94.8%	97.1%	95.9%	LSF	0	20	16	14
OHU	392	100.0%	96.4%	92.3%	95.9%	94.9%	OHU	0	14	19	16
<b>HFC</b>	<b>1,295</b>	<b>100.0%</b>	<b>95.8%</b>	<b>93.6%</b>	<b>97.3%</b>	<b>95.5%</b>	<b>Total</b>	<b>0</b>	<b>55</b>	<b>53</b>	<b>35</b>





Source: FSFN report 1009 "Source: "Healthcare Service Information for OHC"

Source: "Healthcare Service Information for OHC - Report 1009"


## Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95%

Scorecard Measure #9 Children Receiving Medical Services Within Last 12 Mths Daily Snapshot as of 08/06/23			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	406	427	95.1% 
LSF	456	476	95.8% 
OHU	378	392	96.4% 
<b>HFC Total</b>	<b>1240</b>	<b>1295</b>	<b>95.8%</b> 
<b>Statewide</b>	<b>17,467</b>	<b>19,972</b>	<b>87.5%</b>

Source: FSFN report 1096 – Children in OHC Who Received Medical Services in the Last Twelve Months

Scorecard Measure #10 Children Receiving Dental Services Within Last 7 Mths Daily Snapshot as of 08/06/23			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	257	275	93.4%
LSF	289	305	94.8% 
OHU	229	248	92.3%
<b>HFC Total</b>	<b>775</b>	<b>828</b>	<b>93.60%</b>
<b>Statewide</b>	<b>9,993</b>	<b>13,393</b>	<b>74.61%</b>

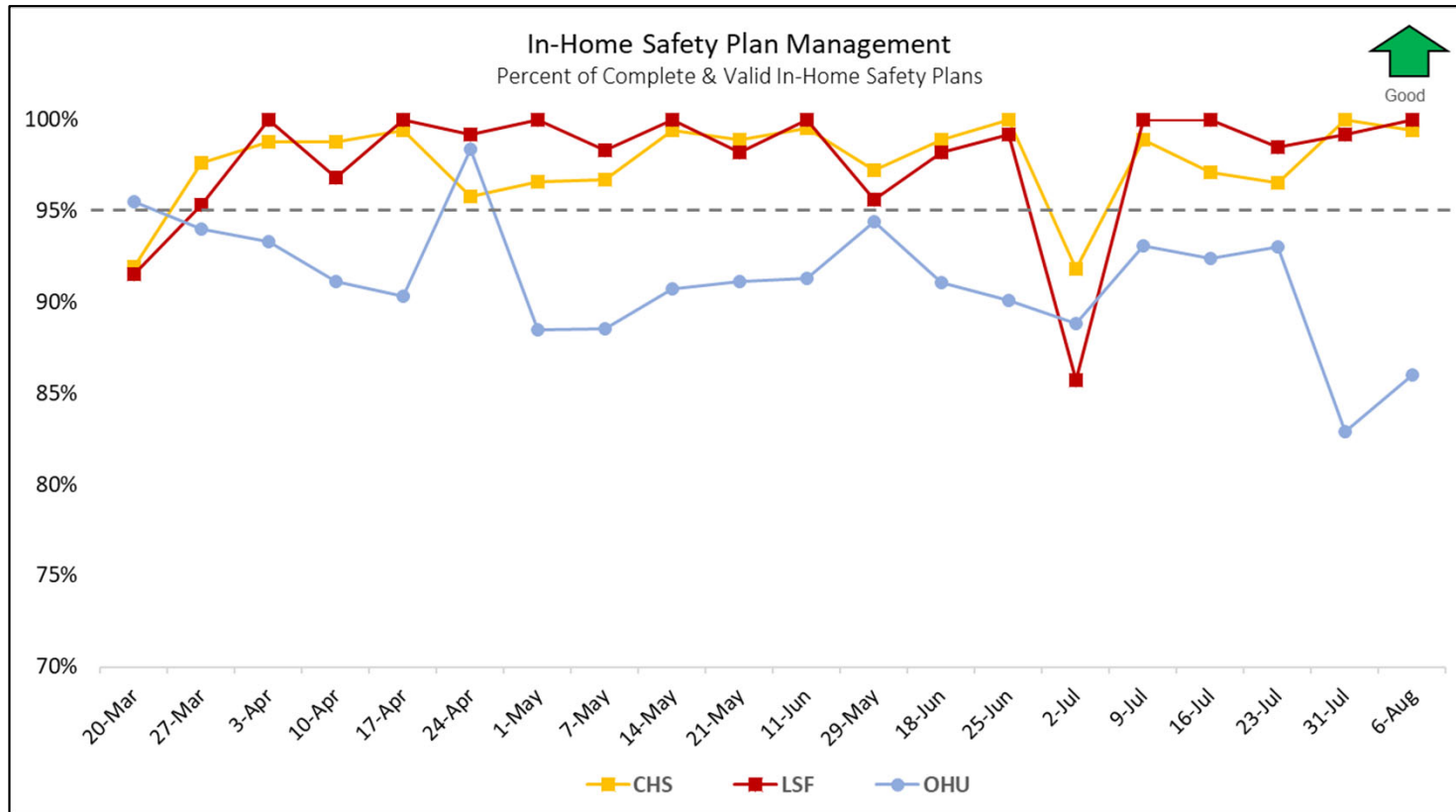
Source: FSFN report 1093 – Children in OHC Who Received Dental Services in the Last Seven Months



# In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days as of 08/06/23				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	1	162	163	99.4%
LSF	0	119	119	100.0%
OHU	20	123	143	86.0%
<b>HFC Total*</b>	<b>21</b>	<b>404</b>	<b>425</b>	<b>95.06%</b>



Source: FSFN Report 1301 "Case Management Safety Management Listing"



## Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of:** 08/21/2023

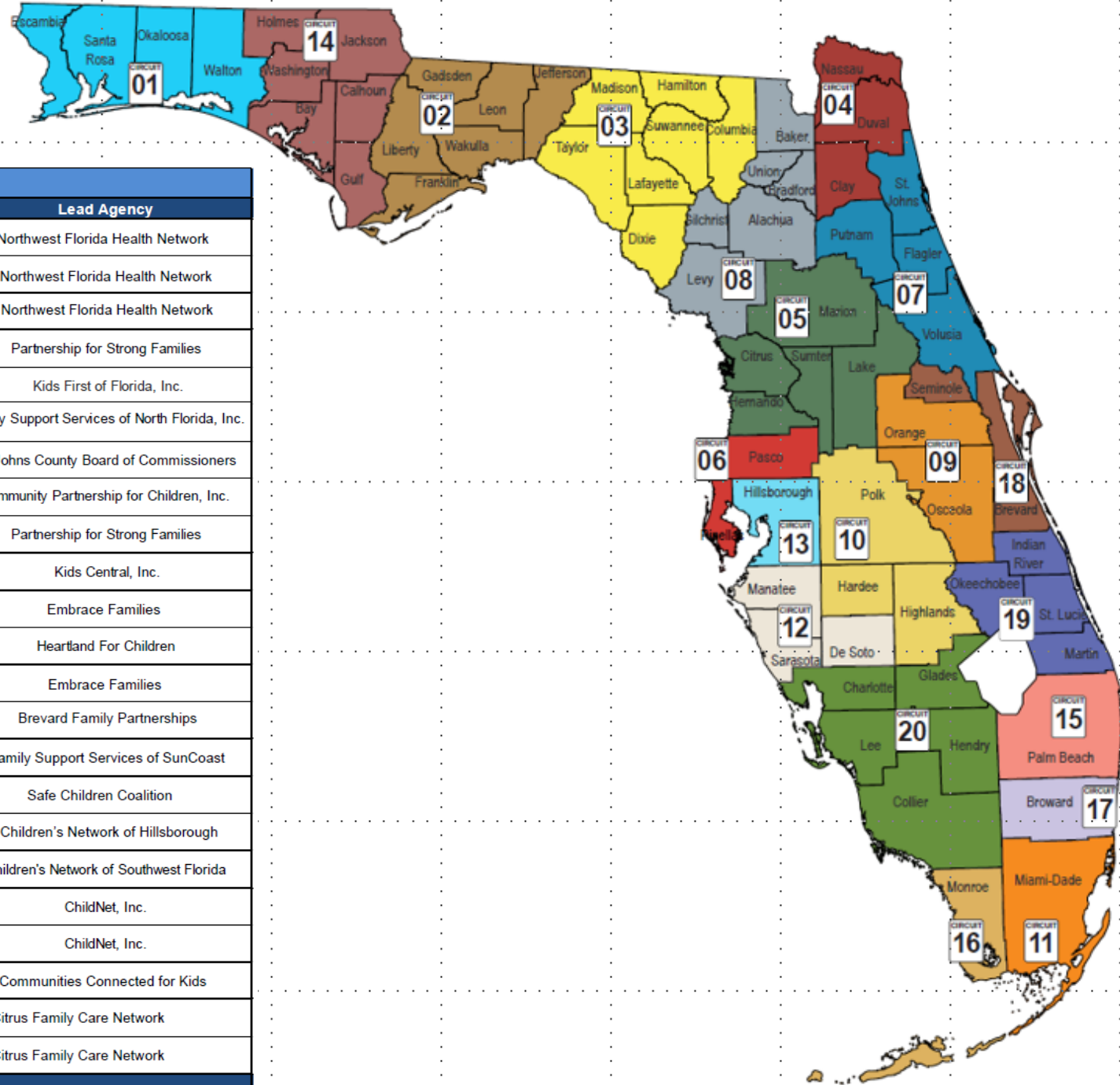
<b>Relative / Non-Relative Unified Home Study Approval Status</b>			
45 Days since Case Transfer - <b><u>Past Due</u></b>			
<b>Agency</b>	<b># of UHS</b>	<b>Status - Pending</b>	<b>Status - No UHS</b>
CHS	5	2	3
LSF	3	0	3
OHU	3	1	2
<b>Total</b>	<b>11</b>	<b>3</b>	<b>8</b>







# Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Northwest Florida Health Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Northwest Florida Health Network
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Northwest Florida Health Network
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Central	Citrus, Hernando, Lake, Marion, Sumter
9	Orange, Osceola		Embrace Families
10	Hardee, Highlands, Polk		Heartland For Children
18	Seminole		Embrace Families
18	Brevard		Brevard Family Partnerships
6	SunCoast	Pasco, Pinellas	Family Support Services of SunCoast
12		DeSoto, Manatee, Sarasota	Safe Children Coalition
13		Hillsborough	Children's Network of Hillsborough
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Citrus Family Care Network
16		Monroe	Citrus Family Care Network



## AWARENESS FOR AUGUST

- 8/9 – Highlands First Day of School
- 8/9 – Hardee First Day of School
- 8/11 - Polk First Day of School

## HEALTH RESOURCES

For more COVID information specific to Florida, go to [floridahealthcovid19.gov](https://floridahealthcovid19.gov)

Call Center is available 24/7  
(866) 779-6121 or email  
[COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov).

For more vaccine information go to  
<https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

## SAFETY RESOURCES

### Internet Safety and Tips

- [Information, Advice and Support to Keep Children Safe Online](#) ([internetmatters.org](https://internetmatters.org))
- [NetSmartz Home](https://www.missingkids.org) ([missingkids.org](https://www.missingkids.org))

### Safe Sleep

- [https://www.ounce.org/safe\\_sleep.html](https://www.ounce.org/safe_sleep.html)

### Swim Safety Tips

- Pool Party Water Safety Tips: <https://bit.ly/41UoFcY>
- Water Safety Tips: [https://www.ounce.org/water\\_safety.html](https://www.ounce.org/water_safety.html)

### Hot Car Safety Tips

- [https://www.nhtsa.gov/campaign/heat\\_stroke](https://www.nhtsa.gov/campaign/heat_stroke)

## COMMUNITY RESOURCES

**Lakeland Mom's Back to School Guide**  
[lakelandmom.com/back-to-school-guide-polk-county/](https://lakelandmom.com/back-to-school-guide-polk-county/)

### United Way's 211

Call 211 or visit 211.org  
Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

### ECHO Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday from 9AM-12PM at 3625 Century Blvd Unit 1A, Lakeland, FL.  
<https://www.echoministriesflorida.net/>

### Find Help (Previously Aunt Bertha)

<https://www.findhelp.org/>  
Find local resources for food, health, housing, employment programs & other community resources in seconds.

### HOPE FLORIDA A PATHWAY TO PROSPERITY Call 850-300-HOPE

[myflfamilies.com/services/hope-florida](https://myflfamilies.com/services/hope-florida)

Services offered by Hope Navigators:

- Identifying goals and barriers
- Referrals to local, community-based partners
- One-on-one support to develop a plan to achieve economic-self sufficiency

### Circuit 10 Children's Mental & Behavioral Health Resources

<https://sites.google.com/view/floridac10/mhbhresources/home>

On this site you will find:

- o Heartland for Children's Parent Portal
- o MyFloridaMyFamily Community Services
- o Florida Mobile Response Team- 24/7 Crisis Assistance
- o Florida Statewide Medicaid Managed Care
- o Florida Association of Christian Child Caring Agencies
- o Florida Network Short-term Residential Programs
- o Center for Autism Related Disabilities (CARD)
- o National Alliance on Mental Illness
- o Post Adoption Support
- o Zebra Coalition
- o Central FL Behavioral Health Network
- o Hope Florida – A Pathway to Prosperity

### Food Distribution Schedule

Polk, Highlands and Hardee Counties  
Food Distribution Sites  
[uwcf.org/initiatives/endhunger/schedule/](https://uwcf.org/initiatives/endhunger/schedule/)

### Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development.  
[healthyfamiliesfla.org/programs\\_map.html](https://healthyfamiliesfla.org/programs_map.html)

### Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

**24-Hour Domestic Violence Crisis Lines**  
Hardee/Highlands 863.386.1167  
Polk 863.413.2700

**Victim Services Office Line 863.413.2708**  
**Victim Services – Polk County** 1860 South Crystal Lake Drive, Lakeland, FL 33801  
**Victim Services – Hardee/Highlands Counties**

1570 Lakeview Drive, Sebring, FL 33870

### FREE Admission to Bok Tower Gardens

<https://bit.ly/3pXDfzN>

### FREE Bowling in Winter Haven

<https://www.kidsbowlfree.com/>

### FREE Citrus Connection Transit for Youth (12-18) from June 6 – Aug 7

[ridecitrus.com/about-us/summer-of-safety/](https://ridecitrus.com/about-us/summer-of-safety/)

### Back to School Bashes in Circuit 10

<https://rb.gy/b966x>

## HFC EVENTS

### Foster Care Info Night

Thursday, September 12<sup>th</sup> at 6:30PM  
1239 E Main St. Bartow, FL 33830  
(2<sup>nd</sup> Floor) Register: 863-519-8900 x 289

### HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties  
[Apple Podcasts](#) / [Anchor](#) / [Spotify](#) / [YouTube](#)

## POLK COUNTY

**Lakeland Mom's 20 Place for Swimming Lessons**  
[lakelandmom.com/guide/swimming-lessons/](http://lakelandmom.com/guide/swimming-lessons/)

### Free Trainings for Parents & Teachers

Early Learning Coalition of Polk County is hosting classes in multiple locations providing tools and resources and food. Space is limited.  
Register here: <https://bit.ly/3AJgNz3>

### Peer Recovery Center

Center for Behavioral Health Annex  
1501 1<sup>st</sup> Street South, Winter Haven, FL 33880  
Hours: Monday – Friday from 9AM-3PM  
The center is a place for adults with a mental health diagnosis to receive education, support, resources and socialization.  
Contact: (863) 293-1121 x 205789 for more info

### Florida Children Museum

400 Bonnet Springs Blvd.  
Lakeland, FL 33815  
Contact: (863) 687-3869  
<https://explorebcm.org>

### Carol Jenkin Barnett United Way Resource Center

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

- Breast Feeding Support Group
- Autism/ASD Support Group
- Child Development Classes
- Free Tax Prep
- Healthcare Navigator

Location: 400 Bonnet Springs Blvd. Lakeland, FL 33815  
<https://uwcf.org/resourcecenter/>

## HIGHLANDS COUNTY

**Swimming Lessons at YMCA**  
<http://www.highlandsymca.org/aquatics.htm>

### Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

Contact for more info about the documentary **RESILIENCE: The Biology of Stress and the Science of Hope** which talks about the connection between trauma and health.

Office: (863) 382-2905  
<https://www.championforchildren.org/>

### Children's Museum of the Highlands

Hands on Learning for Ages 1-12  
Cost: \$8/per person (ages 1+) for all day play.  
219 N Ridgewood Dr. Sebring, Florida  
(863) 451-5385 (contact museum for updated hours)

### Preservers of Life

Highlands County Community Nursing Organization  
This organization provides prevention healthcare and helps businesses and individuals integrate holistic health and wellness practices.

Kasey Pacheco, Community Nurse Collaborator  
[Kasey@preserversoflife.com](mailto:Kasey@preserversoflife.com) | (863) 420-5255

### FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy.  
Contact: Sari Crews  
863-784-7473 | [sari.crews@southflorida.edu](mailto:sari.crews@southflorida.edu)  
<https://www.southflorida.edu/future-students/general-educational-development-program-ged>

## HARDEE COUNTY

**Hardee County Swimming Resources**  
[Swim Lessons](#) | [Florida Department of Health in Hardee \(floridahealth.gov\)](#)

### Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.  
713 E Bay Street Wauchula, FL 33873  
Contact: [info@hardeehelpcenter.com](mailto:info@hardeehelpcenter.com) | 863-773-0034

### Visit Hardee

Website for upcoming events, community updates and resources: <https://www.visithardee.com/events>

### FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy.  
Contact: Sari Crews  
863-784-7473 | [sari.crews@southflorida.edu](mailto:sari.crews@southflorida.edu)  
<https://www.southflorida.edu/future-students/general-educational-development-program-ged>



**For additional resources and county events, check out our most recent Parent's Corner Newsletter.**